



## California Voluntary Carbon Market Disclosures Act (AB 1305) Statement

### About This Statement

Zendesk, Inc. ("Zendesk") has prepared this statement in compliance with California's Assembly Bill 1305 (AB 1305). In accordance with the bill, Zendesk will update this statement annually.

### Marketing or Selling Carbon Offsets

Zendesk does not market or sell voluntary carbon offsets within the state or elsewhere.

### Science-Based Targets

Zendesk has set targets approved by the Science-Based Target Initiative ("SBTi"), an organization that promotes best practices in reducing emissions. The latest climate science shows that to prevent the most devastating effects of climate change, we must ensure the global temperature does not get warmer than 1.5°C above pre-industrial levels. By setting SBTi-approved targets, we're contributing to a 1.5°C-aligned future. We have the following targets:

- Zendesk commits to reduce absolute Scope 1 and 2 GHG emissions 84.2% by 2030 from a 2019 base year.
- Zendesk also commits to continue active annual sourcing of 100% renewable electricity through 2030.
- Zendesk further commits that 68.4% of its suppliers by emissions, covering purchased goods and services, and capital goods, will have science-based targets by 2027.

### Assurance

Zendesk engages Apex Companies, an independent third party, to provide a limited level of assurance verification of our greenhouse gas ("GHG") inventory. The scope of their review includes our Scope 1 and 2 GHG emissions. More details are available in the third-party assurance and verification statement available on request by emailing [socialimpact@zendesk.com](mailto:socialimpact@zendesk.com).

### FY24 Carbon Credit Projects

Project name as listed in the registry	Name of Seller	Registry & Project ID	Project Type	Project Methodology	Carbon removal, avoided emissions or both	Location
Great Plains Organic Waste Sequestration	Watershed Technology, Inc.	Isometric, 01P4	Carbon removal > 1000 years durability	Isometric HQ Ltd's Biomass Geological Storage Protocol v1.1	Carbon removal	United States
Delta Blue Carbon - 1	Pachama	Verra, 2250	Agriculture Forestry and Other Land Use	VM0033 Methodology for Tidal Wetland and Seagrass Restoration v2.0	Both - AfforestationR eforestation, Revegetation and Wetlands Restoration, Conservation	Sindh, Pakistan

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Pichacay landfill gas project	Anthesis LLC	VCS +CCP, VCS1883, V21 and V23	Landfill methane recovery AMS-IIIIG	CCP	Avoidance / Reduction	Ecuador
Sakarya Landfill Gas Power Plant	Anthesis LLC	Gold Standard, GS6193	Biogas electricity	ACM0001	Avoidance / Reduction	Turkey
Lingasugur Wind Power	Climate Impact Partners, LLC	Gold Standard, GS11404	Renewable Energy - Wind	ACM2	Avoidance / Reduction	India
Dhaka Methane Leak Repairs	Climate Impact Partners, LLC	VCS, VCS2478	Sustainable Infrastructure: Energy Infrastructure	AM0023	Avoidance / Reduction	Bangladesh
Advanced Refrigeration Solutions	Climate Impact Partners, LLC	ACR, ACR598	Sustainable Infrastructure: Non CO2 Gases	Advanced Refrigeration Systems	Avoidance / Reduction	United States
Orb Rooftop Solar	Climate Impact Partners, LLC	Gold Standard-VER, PoA GS4289	Health and Livelihoods: Micro Renewables	AMS-I.C / AMS-I.L	Avoidance / Reduction	India
Ecofiltro Clean Water and Cooking	Climate Impact Partners, LLC	Gold Standard-VER, GS1321	Energy Efficiency - Domestic	AMS-I.C / AMS-I.L	Avoidance / Reduction	Guatemala